

CEA Ref: N21-20 Date: 4 May 2020

To: Key Executive Officers and Salespersons

Dear Sir / Madam,

[NOTICE 21-20] FOR INFORMATION: LIST OF ASSISTANCE SCHEMES DURING COVID-19 PANDEMIC

- 1. This Notice informs Key Executive Officers (KEOs) and Real Estate Salespersons (RESs) of a list of assistance schemes introduced by various government ministries and agencies during the COVID-19 pandemic which estate agents (EAs) and RESs could tap.
- 2. The Government Technology Agency (GovTech), Ministry of Social and Family Development (MSF) and National Council of Social Service (NCSS) have consolidated a list of assistance schemes on https://supportgowhere.gov.sg for Singaporeans and those who need a helping hand to get through the impact of COVID-19. The Council for Estate Agencies (CEA) has identified some schemes which are relevant for EAs and RESs for your reference.

Assistance for individuals

- 3. Please refer to Annex A for a brief introduction on the assistance schemes and the hotlines to call if you need clarifications.
- 4. RESs who are self-employed persons and meet the eligibility criteria may receive support under the Self-Employed Person (SEP) Income Relief Scheme (SIRS). SIRS provides eligible RESs with three cash payments of \$3,000 each in end-May, July and October 2020. You can refer to the NTUC infographic on the SIRS's eligibility criteria at Annex B.

Assistance for businesses

5. CEA previously issued Notice 14-20 (PDF,170KB) on 8 April 2020 on the measures and grant support by the Infocomm Media Development Authority (IMDA) and Enterprise Singapore (ESG) to help firms adopt digital solutions to address urgent COVID-19 challenges.



6. CEA has further identified some support schemes for businesses that EAs could tap for assistance, such as the Jobs Support Scheme for EAs with salaried employees, corporate income tax payment deferment and rebate schemes, and financing support under ESG Loan Schemes. Please refer to Annex C for a summary of the schemes and the contact information for further enquiries. EAs can contact ESG's SME Centres at https://enterprisesg.gov.sg/contact/overview for 1-on-1 advisory sessions if you have any queries on the initiatives and programmes for businesses. You can also refer to Annex D for ESG's infographic on the Budget 2020 initiatives relevant to the real estate agency industry.

Conclusion

- 7. For the full lists of assistance schemes, please visit:
 - a. https://supportgowhere.gov.sg/ for schemes for individuals; and
 - b. https://covid.gobusiness.gov.sg/ for schemes for businesses.
- 8. We hope the above information is of use to you. Thank you.

Yours sincerely,

GAVIN NG DEPUTY DIRECTOR (POLICY & PLANNING) COUNCIL FOR ESTATE AGENCIES

Enclosures:

Annex A: Assistance schemes for individuals.

Annex B: NTUC infographic on SIRS.

Annex C: Assistance schemes for businesses.

Annex D: ESG infographic on relevant Budget 2020 support schemes and grants.





As at 4 May 2020

ANNEX A

ASSISTANCE SCHEMES FOR INDIVIDUALS

Note: For the full list of assistance schemes for individuals, visit https://supportgowhere.gov.sg. Please refer to the websites of the respective government agencies for the most updated information.

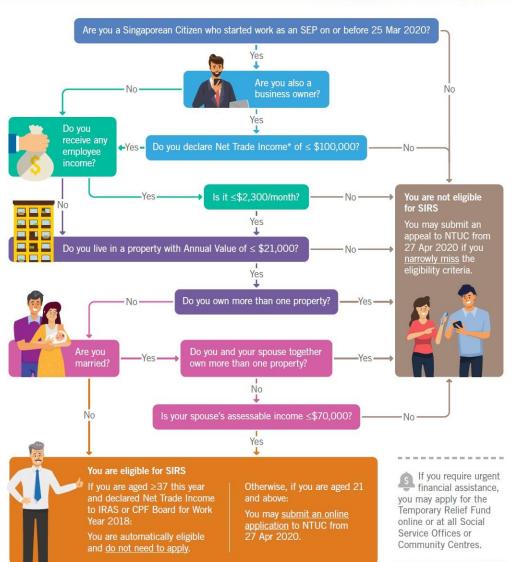
Schemes	Key information	Links and Contacts
Self-Employed	Three cash payments of \$3,000 each in end-May, July and October	Apply via NTUC's website .
Person Income Relief	2020.	
Scheme (SIRS)		For enquiries, email
	You can refer to the NTUC's infographic attached or visit the Ministry of	sirs@ntuc.org.sg
	Manpower's website to check your eligibility.	or call 6713 5777.
NTUC Training Fund	Self-employed persons (SEPs) who attend and complete courses	For more information on how
(SEPs)	under the SkillsFuture Series and approved sector-specific training	to apply and the list of
	programmes can receive a training allowance.	courses, visit e2i's website
		or call 6474 0606.
	Applicants are to submit their claims with the required supporting	
	documents to claim the training allowance from NTUC's Employment	
	and Employability Institute (e2i).	



As at 4 May 2020

ANNEX B





*Net Trade Income is your gross trade income minus all allowable business expenses, capital allowances and trade losses as determined by IRAS.

For more information, visit www.ntuc.com.sg/sirs or write to SIRS@ntuc.org.sg. Applications and appeals will open on 27 Apr 2020.







ANNEX C

ASSISTANCE SCHEMES FOR BUSINESSES

Note: For the full list of assistance schemes for businesses, visit https://covid.gobusiness.gov.sg/. Please refer to the websites of the respective government agencies for the most updated information. EAs can contact ESG's SME Centres for a 1-on-1 advisory session at https://enterprisesg.gov.sg/contact/overview.

Schemes	Key information	Links and Contacts
Jobs Support Scheme (JSS)	Some EAs have salaried employees or RESs. All EAs who have made CPF contributions for their resident employees (Singapore Citizens and Permanent Residents) will qualify. Wage subsidy is 75% of gross monthly wages for the first \$4,600, capped at \$3,450 for the months of April and May 2020. EAs will also receive 25% of wage support for the remaining 7 months from June to December 2020.	More details on JSS at IRAS's website and the Singapore Budget 2020 website. For enquiries, visit https://www.go.gov.sg/payout or call 1800-352- 4728.
	The JSS covers wages of employees who are also shareholders and directors. Their May 2020 and subsequent JSS payouts will include support for qualifying shareholder-directors as well as back-payment from the first JSS payout in April 2020. EAs do not need to apply for the JSS. The grant will be computed based on CPF contribution data. IRAS will notify eligible	



Schemes	Key information	Links and Contacts
	employers (by post) the tier of support and the amount of JSS	
	payout.	
Automatic Deferment of	To help ease cashflow problems, EAs with CIT payments due in	More details on COVID-19
Corporate Income Tax (CIT) Payments	the months of April, May and June 2020 will be granted an automatic three-month deferment.	support measures and tax guidance at IRAS's website.
(OII) Fayinents	automatic tillee-month delement.	guidance at inas s website.
	Eligible EAs can expect to receive a letter from IRAS by April	For enquiries, email
	2020. Those which are on GIRO will be able to view their revised	gsm@iras.gov.sg or call
	instalment plans at <u>myTax Portal</u> from 1 May 2020.	1800-356 8300.
	EAs which are not on GIRO and are required to make a one-time	EAs which do not wish to
	CIT payment in April, May and June 2020 can use the Corporate	enjoy the CIT payment
	Tax Payment Deferment Calculator on IRAS's website to view	deferment may write to
	the revised payment due date.	ctpayment@iras.gov.sg. Please follow the instructions
	EAs facing financial difficulties can appeal for longer payment	on IRAS's website.
	arrangement at IRAS's website.	



Schemes	Key information	Links and Contacts
Corporate Income Tax (CIT) Rebate	To help EAs with cashflow problems, a CIT rebate of 25%, capped at \$15,000, will be granted for YA 2020.	For more details on the CIT rebate, refer to IRAS's website.
	EAs need not factor in the CIT rebate when filing their Estimated Chargeable Income (ECI) for YA 2020 as IRAS will compute and include the rebate automatically.	
Enhanced SMEs Go	The maximum funding support for the Productivity Solutions	Apply via the Business
Digital Programme	Grant (PSG) will be raised to 80% from 1 April 2020 to 31 December 2020. Pre-approved solutions assessed by IMDA to be	Grants Portal.
	effective, market-tested and cost-effective will be made available on the <u>Tech Depot</u> .	For more details on SMEs Go Digital, visit IMDA's website.
	Only applicable to EAs that are SMEs, i.e. those with annual	For enquiries, email
	sales turnover of up to \$100 million and employment size up to 200 workers.	enquiry@digitaltechhub.sg or call 6909 2178.
	EAs are reminded to carry out due diligence when engaging vendors and not to share their CorpPass with their vendors to	
	carry out the submission of any grant application or claims.	
Productivity Solutions	EAs with approved PSG applications can apply for grants to train	For more details, visit IMDA's
Grant (SkillsFuture Training Subsidy)	employees to use the applications, capped at \$10,000 per EA.	website.



Schemes	Key information	Links and Contacts
"Stay Healthy, Go Digital" campaign	<u>Directory</u> curated by IMDA and SGTech on limited time offers, free solutions and solutions supported by grants to help EAs implement business continuity measures.	For more details, visit IMDA's website.
Enterprise Development Grant (EDG)	Up to 80% funding (from 1 April 2020 to 31 December 2020) for projects that seek to upgrade EAs under these three pillars: (1) core capabilities, (2) innovation and productivity, (3) market access.	More details can be found on ESG's website, including the application process. For enquiries, email
	The EDG funds qualifying project costs, namely third-party consultancy fees, software and equipment, and internal manpower cost.	enquiry@enterprise.gov.sg or call 6898 1800.



Schemes	Key information	Links and Contacts
Financing Support under	MAS and ESG launched a loan facility at an interest rate of 0.1%	For more details on the new
ESG Loan Schemes	to help banks and finance companies lower cost of loans to SMEs	loan facility, refer to ESG's
	under the ESG Loan Schemes.	Media Release
	(1) Temporary Bridging Loan Programme (TBLP)	For more details on TBLP ,
		refer to ESG's website .
	Available from March 2020 to March 2021. Maximum loan of \$5	
	million. Maximum repayment period of 5 years.	For more details on EFS -
	(0) For the second of Figure 2 and 0 and 0 MF Wheel in a Constitution of	WCL, refer to ESG's
	(2) Enterprise Financing Scheme SME Working Capital Loan (EFS- WCL)	website.
	Collateral-free business loan capped at \$1 million for SMEs.	
	Maximum repayment period of 5 years.	
Relief of 6 months from	Temporary relief from legal action for businesses which are	For more details, refer to the
legal action under COVID-	unable to perform certain types of contracts because of COVID-	press release by the Ministry
19 (Temporary Measures)	19.	of Law (MinLaw) and
Act for inability to perform		MinLaw's website.
contracts	The measures apply to contractual obligations that are to be	
	contracts that are entered into before 25 March 2020.	
legal action under COVID- 19 (Temporary Measures) Act for inability to perform	Maximum repayment period of 5 years. Temporary relief from legal action for businesses which are unable to perform certain types of contracts because of COVID-19.	press release by the N of Law (MinLaw) and



ANNEX D

Enterprise Singapore



FOR ILLUSTRATIVE PURPOSE ONLY

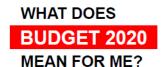
Disclaimer

- The examples aim to provide businesses of similar profiles with a quick summary of relevant support available
- This does not provide an exhaustive list of assistance available, and does not cater to any company's specific situation and requirements
- All grant schemes applications are subjected to qualifying period, qualifying costs, and agency's assessment

Contact our SME Centres for a 1-on-1 advisory session: www.enterprisesg.gov.sg/contact



As at 4 May 2020



Updated with Supplementary Budget 2020 Measures (26 Mar & 6 Apr 2020)



Enterprise Singapore

I am a Real Estate Agency with 10 salespersons and \$500,000 annual revenue.

Transaction volume has dropped and my salespersons are worried about their income.



Enhanced access to Working Capital Loan * (Enterprise Financing Scheme — SME

Working Capital

\$15,000

tax rebates (Corporate Income Tax Rebate)

Up to

Loan)

\$5,000,000

Temporary Bridging Loan

(Enterprises may request for deferment of principal repayment for a year subject to PFI assessment)



Temporary Relief Fund (April 1 to 30)

(For individuals who face an income loss of at least 30% due to Covid-19. One-time \$500)

SEP Training Support Scheme

Hourly training allowance will be raised from \$7.50 to \$10. The scheme will be extended to December 2020.

Self-Employed Person Income Relief Scheme

Eligible SEPs will receive up to \$9,000.

Automatic inclusion for SEPs who earn a small income from employment under Solidarity Budget

PREPARE FOR GROWTH

Up to UPGRADE CAPABILITIES

\$30,000

Productivity Solutions Grant

Assume company adopts telecommuting and online collaboration tools

80%

grant support on projects to upgrade core capabilities, innovation or venture overseas

(Enhanced Enterprise Development Grant) GO GLOBAL

Up to \$100,000 Market Readiness Assistance Grant

* Loan amount subject to bank's assessment | All grant schemes applications are subjected to qualifying period, qualifying costs, and agency's assessment





Updated with Supplementary Budget 2020 Measures (26 Mar & 6 Apr 2020)







If you have any enquiries, please feel free to email us at safedistancing@enterprisesg .gov.sg or reach us at <u>68981800</u>.