FREQUENTLY-ASKED QUESTIONS & ANSWERS FOR THE SKILLSFUTURE STUDY AWARD FOR THE REAL ESTATE AGENCY INDUSTRY

Application process

1. I am interested to apply for the Award. When and how can I submit my application to CEA?

Interested applicants are to submit their Award applications online during the application period, through <u>SkillsFuture Singapore's</u> website using their SingPass Login details. As an applicant must be currently enrolled in or granted admission into the supported course, you are required to submit proof of course admission together with your application.

2. When would the next application window period be?

The application window will be announced on <u>CEA's</u> and <u>SkillsFuture Singapore's</u> websites when the Award is open for application.

3. I was unsuccessful in my previous Award application to CEA. Can I apply for the Award again?

Yes. To apply for the Award again, you will need to submit a fresh application, complete with all required information and documents.

Award criteria and application outcome

4. What are the evaluation criteria or considerations in the evaluation of applications?

Applicants will be assessed based on the eligibility criteria. In addition, applicants will be evaluated on their suitability for the Award based on their career plans, the relevance of the selected course to the needs of the real estate agency industry, and how they intend to apply the skills and knowledge from the course to the real estate agency industry, among other considerations.

5. I am a newly registered real estate salesperson. Why am I not eligible to apply for the Award?

The aim of SkillsFuture Study Award is to equip early to mid-career Singaporeans who have relevant experience in key sectors to deepen their skills in such sectors. To meet the aim, one of the eligibility criteria for the SkillsFuture Study Award for the Real Estate Agency Industry is that registered real estate salespersons must have a minimum of 3 years of work experience in the estate agency industry.

6. I have met all the eligibility criteria, why did I not get the Award?

An applicant will be evaluated on his suitability to receive the Award in comparison with other applicants, based on the merits of his submitted application. Hence, it does not mean that an applicant who has met all the eligibility criteria will automatically receive the Award. CEA reserves the right not to disclose the reasons for approving or rejecting any applications and will not respond to questions regarding CEA's decision.

7. How can I appeal against the decision of my application outcome?

CEA's decision on the application outcome is final and no appeals will be entertained.

8. If I were successful in my application, how would I receive the Award monies?

The successful applicant will first need to accept the terms and conditions stipulated in the Letter of Offer for the Award. The award monies will be given out in a lump sum of S\$5,000, upon the completion of 50% of the course modules in the course stated in the application. The award monies will not be disbursed before the above stated condition is met.

Supported courses

9. Can I wait for the outcome of my SkillsFuture Study Award application first, before I apply for the course?

One of the eligibility criteria for the Award is that applicants must be currently enrolled in or granted admission into their courses. Applicants are required to submit proof of course admission at the point of applying for the award.

10. What are the types of courses that are supported?

Supported courses include courses in real estate and business-related areas, IT and data analytics. We will also consider on a case-by-case basis, relevant courses in other areas, including advanced or higher diplomas.

11. My highest education level is Diploma qualification. What are the courses I can enrol for?

Please refer to question10.

12.1 will not be able to provide proof of course admission by the application closing date due to the course intake period of the course provider. How then can I apply for the Award?

You may consider applying for the Award next year, if it continues to be offered.

Conditions of the Award

13. Will the SkillsFuture Study Award recipient be expected to serve a bond?

The award recipient will not need to serve a bond. However, he must complete his course of study within the maximum candidature period.

14. Do I need to be nominated by my employer for the SkillsFuture Study Award?

You do not need to be nominated by your employer for the SkillsFuture Study Award. Your application for the Study Award will be assessed based on the eligibility criteria and its merits.

15. Is there a minimum course fee and duration to be eligible for the SkillsFuture Study Award?

The fee for an eligible course must be more than S\$5,000. Applicants can take reference from the list of supported courses provided above. However, the list is non-exhaustive and relevant courses will be considered on a case-by case basis, after the application is submitted.

16. Can I receive the SkillsFuture Study Award more than once?

No. Each individual can only receive the Study Award once. This provides opportunities for more Singaporeans to benefit from the initiative.
