

**FREQUENTLY ASKED QUESTIONS (FAQs) ON THE
25-26 NOVEMBER 2023 REAL ESTATE SALESPERSONS (RES) EXAMINATION**

RES Examination Registration

1. How will the registration process be like for applicants for the 25-26 November 2023 examination?

The 25-26 November 2023 RES examination registration will be conducted in 2 stages as follows:

Stage 1: Indication of Interest on FormSG on 16 October 2023

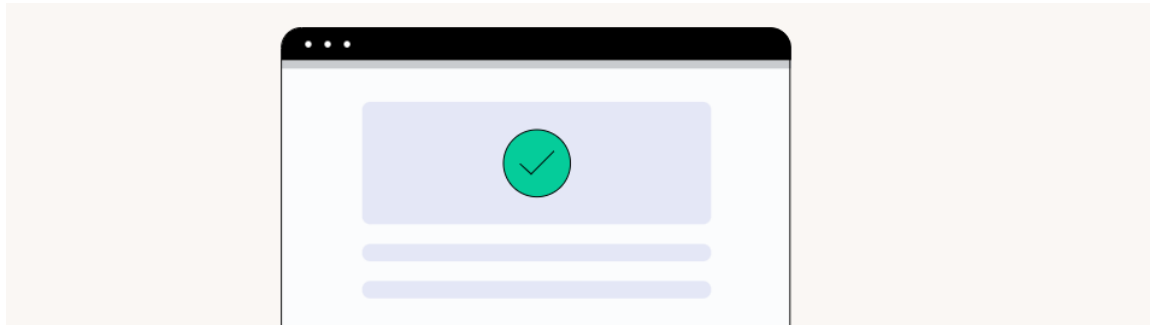
Seats will be assigned on a first-come, first-served basis to applicants who have successfully submitted their indication of interest based on their choice of examination type (i.e. full sitting, modular paper 1, modular paper 2 or Modular Paper 2 - Exempted Paper 1) and have met the eligibility criteria, including course completion by 15 October 2023.

Stage 2: Examination Registration on LHUB's website

Shortlisted applicants shall complete the registration and payment on LHUB's website from 25 October 2023 to 28 October 2023.

2. I did not receive an email confirmation after I submitted my form in FormSG during the Stage 1 registration. Should I do another submission on FormSG just to make sure that my submission is received? How do I know if I have submitted the form in FormSG successfully?

Upon successful submission of your form, you will see a thank you page with a Response ID displayed on the FormSG website (see sample screenshot below). Candidates are advised to screenshot or copy the Response ID for future reference.



Thank you for your submission.

Response ID: 63c2997dbef23b00112483e8

14 Jan 2023, 20:01:01 GMT+8

Please note that you should **only make one submission**, even if you do not receive an email confirmation immediately. Applicants who submit more than one form will be disqualified immediately. No appeals will be entertained.

3. I have selected the wrong examination type in the FormSG. Can I do another submission on FormSG or request CEA to amend for me?

Please note that you should only make one submission. It is the responsibility of applicants to ensure that you have selected the correct examination type (i.e. full sitting, modular paper 1, modular paper 2 or Modular Paper 2 - Exempted Paper 1) before you submit the completed FormSG. CEA will not be able to make any changes on behalf of applicants. Any error in the submission will render the application to be disqualified and no appeals will be entertained.

4. Why am I presented with a captcha verification question when I try to complete the form submission?

The captcha (Completely Automated Public Turing test to tell Computers and Humans Apart) feature in the form is enabled to maintain the integrity of the application process by ensuring that responses are filled by humans and not bots. Hence, applicants may be asked to complete captcha verifications when submitting their forms.

To minimise the occurrence of repeated captchas, applicants are recommended to use their personal computers or mobile devices for form submission, instead of using a computer on a Virtual Private Network (VPN), company, or government network.

Extension of Course Completion Certificate Validity / Priority Registration

- 5. I did not manage to register for the RES examination. The November 2023 RES examination is my last chance before the validity of my RES course completion certificate expires. Can CEA make an exception and grant me a seat at the November 2023 RES examination?**

The allocation of examination seats at the November 2023 RES examination is based on a first-come, first-served basis and applicants must meet all the eligibility criteria. As the demand for examination seats remain high, it is not possible to allocate an examination seat to every applicant.

- 6. I only managed to pass one of the papers within the two-year validity of my RES course completion certification. Can CEA extend the validity of my RES course completion certificate to give me one more chance to sit for the November 2023 RES examination?**

The modular pass in the RES examination is tied to the validity period of your RES course validity. This means that candidates who have passed one paper of the RES examination are required to pass the remaining paper before the expiry of their RES course certificate validity. Should candidates fail to pass the remaining paper before the expiry of their RES course certificate validity, the modular pass obtained previously will no longer be valid. CEA will not extend the validity of course completion certificates. Due to the high volume of examination registrations, we seek candidates' understanding that appeals for extension of course certificate validity will not be entertained.

- 7. CEA had previously made announcements on extending course certificate validity beyond the 2 years. Will my course certificate validity be extended further?**

On 14 September 2021, when we announced plans for the October/November 2021 examinations, we stated that CEA would offer a one-off extension of one year for the validity of their course certificates for those who completed their course between 1 May 2020 and 30 April 2021 (both dates inclusive).

Please note that there is no further extension given.

- 8. I do not fall under the group of course participants in Question 7. Can CEA extend the validity of my RES course completion certificate to enable me to register and sit for more examinations?**

With the move towards COVID-19 resilience, CEA will not be extending the 2-year validity of the RES course completion certificate.

Revised RES Examination Paper Format *New*

9. Why did CEA remove Section C Short Answer Questions (SAQs) from the RES examination?

The revised format allows CEA to incorporate more practice-oriented questions and case study questions in the form of Multiple-Choice Questions (MCQs) as MCQs enable the testing of different learning outcomes and in a broad range of topics, which is necessary given the wide-ranging aspects of real estate agency work within which a real estate salesperson operates.

10. Will there be any change to the examination duration due to the revised examination paper format?

The duration of the examination remains unchanged. Candidates will be required to complete 80 Multiple Choice Questions (MCQs) within the examination duration of 2.5 hours.

11. Is there any change to the RES Examination Syllabus?

There is no change to RES Examination Syllabus. [Click here](#) for the Examination Syllabus.

Coverage of Examination Scope

12. Will newly amended laws, regulations and policies be tested in the RES examinations?

Candidates are required to be familiar with the latest laws and regulations relating to and affecting estate agency work in order to serve your clients professionally when you are successful in joining the real estate agency industry.

However, new or amended regulations, policies and guidelines announced or implemented within one month before the date of examination will not be tested.

RES Examination Seats/Frequency and Mode

13. How many examination seats will be available for the 25-26 November 2023 RES examination?

The 25-26 November 2023 RES examination will have a capacity of 3,000 seats.

14. Can CEA conduct RES examinations more frequently?

We will continue to conduct the RES examinations three times a year. The RES Examination Schedule for 2024 will be published at a later date on both CEA's and LHUB's websites.