

# What all estate agents and salespersons should note

**Suspend all work that requires physical interactions**

**Stay home and connect with clients through tech tools**



Do not conduct onsite viewings and marketing of properties (e.g. distribute property advertisement flyers)



Conduct virtual property viewings and market properties online



Do not hand over or take over properties in person (even with written authorisation from your client)



Assist your clients remotely if there are exceptional situations that require them to be physically present



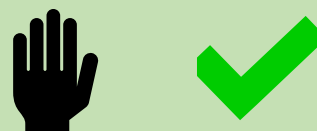
Do not meet or accompany your clients to sign documents or for appointments



Facilitate electronic signing of documents or use courier services to deliver documents (if wet-ink signatures are needed)



Do not accompany your clients to move into their new home



Advise your clients to postpone all physical interactions for their property transactions where possible