



Tip of the Month:
New CPD framework from 1 October 2019

A [new Continuing Professional Development \(CPD\) framework](#) has taken effect from 1 October 2019.

Here are the key changes that property agents should note in the new framework:

- Agents are required to achieve six CPD credits for each CPD cycle, with a minimum of four credits from Professional Competency courses and two credits from Generic Competency courses i.e. “4P 2G”.
- Professional Competency courses offer agents learning opportunities to develop and deepen their knowledge in estate agency work. Professional Competency credits are granted by CEA and the courses are grouped into three categories:
 - P1: Laws and regulations,
 - P2: Property markets, and
 - P3: Other related real estate knowledge.
- Generic Competency courses will contribute towards agents’ overall personal development and sharpen their “soft skills”. These credits are granted by KEOs and the courses are grouped into 18 categories (as shown in the purple boxes in the diagram below).

New CPD Framework

6 Credits



Professional Competencies
granted by CEA

4 Credits



Laws and Regulations



Property Markets



**Other Related
Real Estate Knowledge**



Generic Competencies
granted by KEOs

2 Credits

 Communication	 Computational Thinking	 Creative Thinking
 Digital Literacy	 Global Mindset	 Interpersonal Skills
 Managing Diversity	 Problem Solving	 Resource Management
 Decision Making	 Developing People	 Teamwork
 Leadership	 Lifelong Learning	 Transdisciplinary Thinking
 Sense Making	 Service Orientation	 Virtual Collaboration

(icons: SkillsFuture Singapore)

More details are available on CEA's [CPD microsite](#). To check your CPD fulfilment status, you can log in to the [My CPD Portal](#).

[Information accurate as at 29 November 2019. This emailer is sent to all property agents registered with CEA. Visit our [website](#) for past Tips of the Month].

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